

Member Instructions – Digital Membership Cards

Your Dogs Australia Digital Membership Card can be stored in your Apple Wallet or Google Wallet, giving you quick and convenient access to your membership details from your mobile phone.

New Memberships and Renewals

When your membership is processed, you will receive an email containing your personal digital membership card.

Simply open the email **on your mobile phone** and follow the prompts to add the card to your Apple Wallet or Google Wallet.

Important Information

- The card must be downloaded using your mobile phone. It cannot be installed using a desktop computer or tablet.
- If you don't receive the email within a few minutes, please check your Junk or Spam folder.
- If your membership details change, simply reissue your card using the process below to receive an updated version.
- Physical membership cards will also be provided by mail.

Need Another Copy?

If you need to reissue your digital membership card, follow these steps:

1. Visit the Members [Online Services Portal](#)
2. Enter the date your membership payment was received by Dogs West.
3. Click Search.
4. Select your membership record.
5. Enter the email address associated with your Dogs West membership.
6. Click Send Card.
7. You will receive an email containing your personal download link.
8. Open the email on your mobile phone and follow the prompts to add the card to your Apple Wallet or Google Wallet.